

AREA 4 COMMITTEE (ARBORETUM, DUNKIRK AND LENTON, RADFORD AND PARK WARDS – 22 MAY 2013

Title of paper:	WARD PERFORMANCE REPORTS - Q4	
Director(s)/ Corporate Director(s):	Andy Vaughan Director of Neighbourhood Services	Wards affected: Arboretum Dunkirk and Lenton Radford and Park
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Relevant Council Plan theme(s):

World Class Nottingham	X
Work in Nottingham	X
Safer Nottingham	X
Neighbourhood Nottingham	X
Family Nottingham	X
Healthy Nottingham	X
Leading Nottingham	

Summary of issues (including benefits to customers/service users):

The ward performance reports provide updates on key issues and themes which link back to local priorities and the strategic themes in the Nottingham Plan 2020. The reports provide summary updates on the following key themes:

- Ward priorities
- Community engagement
- Finance
- Safer theme - Crime and anti social behaviour (ASB)
- Neighbourhood theme – Cleansing and Environmental issues
- Working theme - Unemployment rates
- Housing
- Community Protection
- Fire
- Health Theme – local health priorities

The following brief summary by the respective Ward NDO (Neighbourhood Development Officer) highlights the key issues:

Ward: Arboretum NDO: Linda Wright

Crime:

Hyson Green Stats; All crime down 11.9%, robbery up 91.7% (23 offences year to date). Vehicle is crime down 3.6% and burglary up 32.7% (65 Offenses year to date).

Radford East Stats; All crime down 3.1%, robbery down 29%, vehicle crime is down 22% but burglary is up 40.8 % (31 offences more that last year).

Forest and Arboretum Stats; All crime is down 17%, robbery down 48.3%, vehicle crime down 22.9% but burglary is up 2.7 % (2 offences more than last year).

NB; this is the actual Police beats breakdown given to the Neighbourhood Action Team by the Safer Neighbourhood Teams for March.

ASB: All ASB was down 26.95%, year to date. Across the City Division experienced a reduction of 33.8% which implies a steady reduction.

Cleanliness Index: Index Score set as a target city wide is 80%. In comparison the average for the Ward was 88, this is showing a slit increase in the statistics how ever on the ground residents have stated there is an improvement in the time taken to remove item.

Graffiti Reports: 28 incidents reported 6 of which were offensive.

Fly Tipping: 55 incidents slight increase of 19.

Unemployment Rate: The ward is ranked 8 out of 20 wards for unemployment in the city for this month there was a 2.8% decrease of people on job seekers allowance.

Community Protection: In April there were 37 fix penalties issued in the ward compared to 41 last month. This is an indication that efforts to reduce ASB in the ward are having an effect.

Fire: Year to date Arboretum ward has had a 50% decrease in fires in the area (7 Actual incidents). In February there were no fires reported.

Key Successes: The Welfare Reform meeting held on the 9th of April at the Mary Potter Centre was an extremely successful event with over 93 people in attendance. The Event was held in partnership with NCC departments contributing to its success. Local people whose benefits might be affected by the change's being brought in by the welfare reform act were invited to come to this session in the ward. There were welfare rights advisors, NCH housing advisors and the energy team available to meet the varied requests for support from residents and generally raise awareness of how it might affect their lives.

The local councillors were present to listen to and take on case work that might have arisen.

The community Partnership Forum is a newly formed Consortium that is being developed in the area. The group has now increased its membership and has at least 20 new and emerging community groups. They invited the NCC Commissioning team to speak at an event to raise the profile of the work they are doing and the event was well attended with over 30 people present. The group is planning to give a presentation to the labour group in May and formally launched in autumn.

Issues: The out standing issues for the ward are related to the displacement of drinkers from

the city and bins on street on Radford Road south.

Events; The voluntary sector event was cancelled but this has been moved to May, it is important that people in the ward attend this event to ensure the third sectors voice is being heard.

NATs (Neighbourhood Action Team) – All the partners are working together on agreed ward priorities for 2013-2014 plan. The NAT team is in the process of developing key action to be delivered 20/02/13 –14. All partners aim deliver actions that will enhance visitors and residents experience of being in the ward.

Ward: Dunkirk and Lenton NDO: Iffat Iqbal

Ward Priorities: We are in the process of reviewing and updating the Ward Priorities with the Councillors, residents and Partners.

Crime:

- Current 12 month total shows reduction of 22.10% compared to 2010/11.
- March 2013 compared to March 2012 there was a reduction of 6.67% (8 crimes)
- Year to date all crime in Dunkirk and Lenton Ward is down 15.14% (193 less crimes) largest volume increase for March was Burglary (21 incidents) and Drugs (11 incidents). The ward has the highest burglary and auto-crime rates compared to the rest of the City.

ASB:

- March 2013 compared to March 2012- 35 ASB calls, a reduction of 50%
- Year to date ASB is down 39.86%, the Division as a whole experienced reduction of 42.1%

Cleanliness Index:

- Cleanliness Index Score is 85 compared to neighbourhood target of 86
- Performance compared to previous year is the same

Waste management including recycling, bins on pavement, over-flowing and contaminated bins, bin dippers, and waste in gardens is still a major concern for residents.

Graffiti Reports:

- A slight increase in the ward, 10 incidents in March 2013, increase of 2 compared to March 2012, hotspot areas QMC subway, Chain Lane Bridge and the canal.

Fly Tipping:

- 8 incidents in the month of March 2013, an increase of 5 compared to the same time last year.

Unemployment Rate:

- The ward is ranked 19th out of 20 wards for unemployment in the city for this month, however figures maybe skewed by the student population which is 68% of the total ward population.

Community Protection:

- There were no court outcomes for the Dunkirk and Lenton Ward for March 2013. No figures are available for Fixed Penalty notices

Fire:

- Deliberate (primary & secondary) fires in Dunkirk and Lenton Ward for February 2013

there were 0 compared to 2 in Feb 2012. Year to date fires in the ward are down 81.48% (22 fires compared to last year)

Key Successes: A successful Week Of Action was delivered in Feb 2013 focusing on partnership activity including student engagement.

The Week started with the Welfare Reform event organised by Dunkirk and Lenton Partnership forum, a large number of residents attended. Young children from Dunkirk Primary school and Activ8 UTH took part in a poster competition which highlighted dangers of broken glass and the impact of dog fouling in their neighbourhood. These stunning posters have been displayed around the Lenton Centre and Dunkirk Community Centre.

Two additional 'Days of Action' on Lenton Boulevard and Beeston Road were delivered by local community, students and different agencies working together to improve the local environment by involving rubbish clearance, numbering household waste bins and replacing bins, door knocking to reinforce waste management and crime prevention messages and painting public waste bins.

There was also a Networking event for local residents and both Primary Schools in the ward focused on activities to highlight the importance of having respect for and keeping the local neighbourhood clean such as litter pick, designing a litter buster superhero, creating play-scripts to promote respect for Lenton/Dunkirk, leaflets informing readers about eco issues and long term damage to the environment (e.g. canal wildlife).

Issues: Waste management continues as a main issue for the ward. Burglaries have increased in the Dunkirk area, targeted preventative work needs to happen in this area. Also traffic congestion continues as a problem due to the Tram works.

Events; Partners Ward planning event to set local priorities and ambitions for the next year 2013/2014.

NAT (Neighbourhood Action Team) – working together on agreed ward priorities and consistently arising beat issues. The 'key' challenge is to increase confidence of the community, respond and resolve neighbourhood issues within a set time scale and share intelligence and data among NAT partners.

Ward: Radford and Park NDO: Rob Gabbitas

Crime:

- Current 12 month total shows a Ward reduction of 7.27%.
- Year to date all crime in Radford and Park Ward is down 4.09% which represents 58 fewer crimes – down from 1419 to 1361.
- The Ward still has the second highest rate of autocrime out of the 20 wards.

ASB:

- ASB reduction of 22.01% against its baseline since April 2012
- Year to date ASB is down 28.31% (278 calls). The Division experienced a reduction of 33%

Cleanliness Index:

- Cleanliness Index Score is 94 (neighbourhoods target is 86)
- Performance compared to previous year is up significantly

Graffiti Reports:

- Comparing with the same period last year an increase of 30 incidents - from 8 to 38.

Fly Tipping:

- Comparing with the same period last year an increase of 42 - from 35 to 77.

Unemployment Rate:

- Number of unemployed up by 35 (4.7%) to 772

Fire:

- 1 primary car fire
- Deliberate fires down 43%

Key Successes: Improved performances across most categories above

The Welfare Reform meeting held in April at All Soul Community Centre was well attended with 88 local residents. The Event was held in partnership with City Council, Welfare Right Advisors, NCH, Energy team and supported by ward Councillors.

Issues: How to ensure that those residents wishing to remain 'connected' to Radford communities following the redevelopment of the High-rise flats and to provide regular communication on the progression of these schemes.

Events;

- Partners Ward planning event to set local priorities and ambitions for the next year

NATs (Neighbourhood Action Team) – Regular monthly meetings with key local partners and services take place. The meetings provide an opportunity to work together to resolve local issues and, where necessary, to escalate to Locality Board and / or Crime and Drugs Partnership.

Central Locality Board

This has been established now since April 2012 and delivers a multi agency/partnership approach to managing the locality, providing an oversight of area performance and policing priorities, performance management and problem solving of key challenges. In the central locality, this has included a focus on anti social behaviour in the Forest Fields area, issues regarding students and contaminated bins across the locality. Area Chairs, or their nominated representatives are invited. Minutes will be issued to all ward councillors.

Recommendation(s):

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| 1 | Area Committee note and comment on the Ward Performance Reports for quarter 4 2012/13. |
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1 BACKGROUND

- 1.1 Neighbourhood Working has been important for a number of years in Nottingham as a means of engaging better with citizens and to drive forward service improvement.
- 1.2 The Nottingham Plan has a goal that 'public service delivery will be better integrated and appropriately devolved, ensuring more accessible and responsive services for all and giving residents more control over what happens in their neighbourhoods'; the Ward Performance reports help to support this.

- 1.3 The Ward Performance Reports captures work at a local level to support the Nottingham Plan; it is a short summary of key updates on priorities and issues in the ward. More detailed implementation plans sit behind the report such as the Ward Action Plan, Neighbourhood Action Team's Action Log, Crime Drug Partnership (CDP) plans and other partner's implementation plans.
- 1.4 The Ward Performance Reports are co-ordinated by Neighbourhood Development Officers every quarter, with the data analysis undertaken by the CDP.

2 REASONS FOR RECOMMENDATIONS (INCLUDING OUTCOMES OF CONSULTATION)

- 2.1 Ward performance reports provide a descriptive and statistical picture of what is happening at a ward level and invite community representatives to comment, debate, and challenge and identify how they can add value to improve their neighbourhoods.
- 2.2 Ward performance reports also monitor progress in the wards and act as a catalyst for debate about the key performance issues impacting upon the ward on a quarterly basis.

3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

- 3.1 None

4 FINANCIAL IMPLICATIONS (INCLUDING VALUE FOR MONEY)

- 4.1 None

5 RISK MANAGEMENT ISSUES (INCLUDING LEGAL IMPLICATIONS, CRIME AND DISORDER ACT IMPLICATIONS AND EQUALITY AND DIVERSITY IMPLICATIONS)

- 5.1 None

6 EQUALITY IMPACT ASSESSMENT

Has the equality impact been assessed?

Not needed (report does not contain proposals or financial decisions)

No

Yes— Equality impact Assessment attached

7 LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION

- 7.1 Neighbourhood Working Framework 2012 CLT report

8 PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT

- 8.1 None

APPENDIX 1